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Five9 Joins Cloud Security Alliance to Promote Best Practices for Providing Security Assurance Within Cloud Computing

Five9 Collaborates With Industry Leaders to Develop and Apply Best Practices in Cloud Security

SAN RAMON, Calif., July 21, 2014 (GLOBE NEWSWIRE) -- Five9, Inc. (Nasdaq:FIVN), a leading provider of cloud contact center software, today announced that it has joined the Cloud Security Alliance (CSA), a not-for-profit organization with a mission to promote the use of best practices for providing security assurance within cloud computing, and to provide education on the uses of cloud computing to help secure all other forms of computing. As a member of CSA, Five9 collaborates with other industry leading companies, such as Microsoft, Dropbox, Box, Google, Salesforce and Workday to develop and apply best practices in cloud security.

TWEET THIS: @Five9 joins @cloudsa to promote best practices for providing #security assurance within #cloud computing #Five9 #cloudsecurity

"The leadership role CSA has in advocating for cloud security aligns with our mission at Five9 to be at the forefront of information security for the cloud contact center. We look forward to sharing knowledge with the other CSA members on industry best practices for effectively safeguarding our customers' data."

- *Scott Welch, executive vice president, cloud operations, Five9*

Five9 delivers an innovative cloud contact center solution that facilitates successful customer interactions while increasing contact center productivity. To manage millions of calls every day for its clients, Five9 is [stringent](#) in ensuring that its infrastructure, applications and operations are protected against security breaches and data loss. Since joining CSA, Five9 is an active participant in the monthly CSA SME Council Advisory meetings, where members share insights and information on topics ranging from threat modeling and software defined perimeters, to the NIST ITL forensic science program and CSA research initiatives.

"CSA members are committed to leading the conversation on cloud security. As a pioneer in the cloud contact center space, Five9 brings a unique perspective to our diverse organization. We welcome Five9 to the CSA and look forward to the insights and collaborations Five9 will provide."

- *Jim Reavis, CEO, Cloud Security Alliance*

About the Cloud Security Alliance

The Cloud Security Alliance is a not-for-profit organization with a mission to promote the use of best practices for providing security assurance within Cloud Computing, and to provide education on the uses of Cloud Computing to help secure all other forms of computing. The Cloud Security Alliance is led by a broad coalition of industry practitioners, corporations, associations and other key stakeholders. For further information, visit us at www.cloudsecurityalliance.org, and follow us on Twitter [@cloudsa](https://twitter.com/cloudsa).

About Five9

Five9 is a leading provider of cloud contact center software, bringing the power of the cloud to thousands of customers and facilitating more than three billion customer interactions annually. Since 2001, Five9 has led the cloud revolution in contact centers, delivering software to help organizations of every size transition from premise-based software to the cloud. With its extensive expertise, technology, and ecosystem of partners, Five9 delivers secure, reliable, scalable cloud contact center software to help businesses create exceptional customer experiences, increase agent productivity and deliver tangible results. For more information visit www.five9.com.

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