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## Five9 Honored as Stevie Award Winner in 2016 American Business Awards

*Five9 Freedom Release Chosen In Best Business-to-Business Product and Services Category*

SAN RAMON, Calif.--(BUSINESS WIRE)-- [Five9, Inc.](#) (NASDAQ:FIVN), a leading provider of cloud software for the enterprise contact center market, today announced that the Freedom Release was named the winner of the Silver Stevie® Award in the Business-to-Business Products and Services category in the 14th Annual American Business Awards.

The Five9 Freedom Release was selected as the winner of the Business-to-Business Products category based on positive contributions to organizations and working professionals in the contact center industry. The cloud-based solution is designed for contact center agents to accomplish tasks quickly in a multichannel environment. Freedom brings all channels and customer conversations into one, simple-to-use desktop, which empowers agents with the tools they need to understand and resolve their customers' issues.

"I am proud that Five9 has received this award, which acknowledges companies for contributing high-quality solutions to the business-to-business industry. It validates our strength in providing innovative cloud-based technologies that are designed to help contact centers offer the best possible customer experience," said Mike Burkland, President and CEO, Five9.

The Five9 solution delivers everything needed to connect customers to agents in the channels customers prefer, whether it is via phone, web chat, email, mobile apps, or social media. Five9 provides a full end-to-end solution with sophisticated management applications such as: supervisor desktop to monitor and coach agents, real-time and historical reporting, recording, workforce management, quality management, out-of-the-box and custom CRM integrations.

"The judges were extremely impressed with the quality of entries we received this year. The competition was intense and every organization that has won should be proud," said Michael Gallagher, president and founder of the Stevie Awards.

Details about The American Business Awards and the list of 2016 Stevie winners are available at <http://stevieawards.com/aba/2016-new-product-award-winners#Products>.

### Additional information

- | Learn more about [Freedom](#)
- | Talk with us [@Five9](#), [LinkedIn](#), [Facebook](#), [Blog](#)

### About Five9

Five9 is a leading provider of cloud software for the enterprise contact center market, bringing the power of the cloud to thousands of customers and facilitating approximately three billion customer interactions annually. Since 2001, Five9 has led the cloud revolution in contact centers, helping organizations transition from legacy premise-based solutions to the cloud. Five9 provides businesses reliable, secure, compliant and scalable cloud contact center software designed to create exceptional customer experiences, increase agent productivity and deliver tangible business results. For more information visit [www.five9.com](http://www.five9.com).

### About the Stevie Awards

Stevie Awards are conferred in seven programs: the Asia-Pacific Stevie Awards, the German Stevie Awards, The American Business Awards, The International Business Awards, the Stevie Awards for Women in Business, the Stevie Awards for Great Employers, and the Stevie Awards for Sales & Customer Service. Stevie Awards competitions receive more than 10,000 entries each year from organizations in more than 60 nations. Honoring organizations of all types and sizes and the people behind them, the Stevies recognize outstanding performances in the workplace worldwide. Learn more about the Stevie Awards at <http://www.StevieAwards.com>.

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