



September 21, 2016

Five9 Enables NexRep to Scale Volunteer Phone Capacity to Support Stand Up To Cancer Fundraising Telecast

Contact Center Agents Operated on the Five9 Platform to Help Process Funds for Innovative Cancer Research

SAN RAMON, Calif.--(BUSINESS WIRE)-- [Five9, Inc.](#) (NASDAQ:FIVN), a leading provider of cloud software for the enterprise contact center market, announced today that it donated the use of its industry leading cloud platform to enable its customer, NexRep, a virtual call center operator, to quickly scale its contact center to support Stand Up To Cancer's fifth biennial televised fundraising event.

This is the second time that Five9 has collaborated with NexRep on the Stand Up To Cancer telecast.

"We are honored to be able to provide support to an initiative as impactful as Stand Up To Cancer in their fundraising efforts and it wouldn't have been possible without the Five9 cloud technology behind it. The only way to scale up to the number of agents required for one night, the agents had to be everywhere, remote, at home, or on site. Operating on a platform that allows an agent to be physically located anywhere with an internet connection, while still being part of the contact center, is the only way to pull off an event this substantial. With Five9 we are able to offer a reliable, scalable solution to all of our customers whether it's on a day-to-day basis or for an incredible event such as this," said Teddy Liaw, CEO, NexRep.

"At Five9 we always strive to provide the best possible customer experience. In a specific instance such as this, with the huge inbound call volume spike generated by this tremendous event, the need to provide a reliable, secure and scalable solution was even more critical," said Mike Burkland, President and CEO, Five9. "We're very proud that we are able to participate and support the tremendous success of this important fundraising event."

About Five9

Five9 is a leading provider of cloud software for the enterprise contact center market, bringing the power of the cloud to thousands of customers and facilitating over three billion customer interactions annually. Since 2001, Five9 has led the cloud revolution in contact centers, helping organizations transition from legacy premise-based solutions to the cloud. Five9 provides businesses with cloud contact center software that is reliable, secure, compliant and scalable which is designed to create exceptional customer experiences, increase agent productivity and deliver tangible business results. For more information visit www.five9.com.

About NexRep

NexRep is a high performance, US-based call center, handling sales and customer service calls for numerous industries including consumer electronics, financial, and direct retail. With hundreds of at-home agents, NexRep is a leading innovator of workforce solutions.

Additional information

Learn more about the [Five9 Virtual Contact Center](#), the latest in agent focused cloud contact center software from Five9.

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