

STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP

Check this box if no longer subject to Section 16. Form 4 or Form 5 obligations may continue. See Instruction 1(b).

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934 or Section 30(h) of the Investment Company Act of 1940

| OMB APPROVAL | |
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| OMB Number: | 3235-0287 |
| Estimated average burden hours per response: | 0.5 |

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| 1. Name and Address of Reporting Person* WELCH SCOTT (Last) (First) (Middle) C/O FIVE9, INC. BISHOP RANCH 8, 4000 EXECUTIVE PARKWAY, SUITE 400 (Street) SAN RAMON, CA 94583 (City) (State) (Zip) | 2. Issuer Name and Ticker or Trading Symbol Five9, Inc. [FIVN] | 5. Relationship of Reporting Person(s) to Issuer (Check all applicable) Director 10% Owner Officer (give title below) Other (specify below) EVP, Cloud Operations |
| | 3. Date of Earliest Transaction (Month/Day/Year) 12/04/2019 | |
| | | 6. Individual or Joint/Group Filing (Check Applicable Line) <input checked="" type="checkbox"/> Form filed by One Reporting Person <input type="checkbox"/> Form filed by More than One Reporting Person |

Table I - Non-Derivative Securities Acquired, Disposed of, or Beneficially Owned

| 1. Title of Security (Instr. 3) | 2. Transaction Date (Month/Day/Year) | 2A. Deemed Execution Date, if any (Month/Day/Year) | 3. Transaction Code (Instr. 8) | | 4. Securities Acquired (A) or Disposed Of (D) (Instr. 3, 4 and 5) | | | 5. Amount of Securities Beneficially Owned Following Reported Transaction(s) (Instr. 3 and 4) | 6. Ownership Form: Direct (D) or Indirect (I) (Instr. 4) | 7. Nature of Indirect Beneficial Ownership (Instr. 4) |
|---------------------------------|--------------------------------------|--|--------------------------------|---|---|------------|------------------------|---|--|---|
| | | | Code | V | Amount | (A) or (D) | Price | | | |
| Common Stock | 12/04/2019 | | S | | 3,244 ⁽¹⁾⁽²⁾ | D | \$67.25 ⁽³⁾ | 46,041 | D | |
| Common Stock | 12/04/2019 | | M | | 4,234 | A | \$8.13 | 50,275 | D | |
| Common Stock | 12/04/2019 | | M | | 3,095 | A | \$16.25 | 53,370 | D | |
| Common Stock | 12/04/2019 | | M | | 3,700 | A | \$29.89 | 57,070 | D | |
| Common Stock | 12/04/2019 | | S | | 10,729 ⁽¹⁾ | D | \$67.3 ⁽⁴⁾ | 46,341 | D | |
| Common Stock | 12/04/2019 | | S | | 300 ⁽¹⁾ | D | \$67.97 ⁽⁵⁾ | 46,041 | D | |
| Common Stock | 12/05/2019 | | S | | 3,322 ⁽¹⁾ | D | \$66.69 ⁽⁶⁾ | 42,719 | D | |
| Common Stock | | | | | | | | 5,825 | I | by Trust |

Table II - Derivative Securities Acquired, Disposed of, or Beneficially Owned (e.g., puts, calls, warrants, options, convertible securities)

| 1. Title of Derivative Security (Instr. 3) | 2. Conversion or Exercise Price of Derivative Security | 3. Transaction Date (Month/Day/Year) | 3A. Deemed Execution Date, if any (Month/Day/Year) | 4. Transaction Code (Instr. 8) | | 5. Number of Derivative Securities Acquired (A) or Disposed of (D) (Instr. 3, 4 and 5) | | 6. Date Exercisable and Expiration Date (Month/Day/Year) | | 7. Title and Amount of Securities Underlying Derivative Security (Instr. 3 and 4) | 8. Price of Derivative Security (Instr. 5) | 9. Number of derivative Securities Beneficially Owned Following Reported Transaction(s) (Instr. 4) | 10. Ownership Form: Direct (D) or Indirect (I) (Instr. 4) | 11. Nature of Indirect Beneficial Ownership (Instr. 4) | |
|--|--|--------------------------------------|--|--------------------------------|---|--|-------|--|-----------------|---|--|--|---|--|-------|
| | | | | Code | V | (A) | (D) | Date Exercisable | Expiration Date | | | | | | Title |
| Employee Stock Option (right to buy) | \$8.13 | 12/04/2019 | | M | | | 4,234 | (7) | 03/09/2026 | Common Stock | 4,234 | \$0 | 4,235 | D | |
| Employee Stock Option (right to buy) | \$16.25 | 12/04/2019 | | M | | | 3,095 | (8) | 02/23/2027 | Common Stock | 3,095 | \$0 | 15,471 | D | |
| Employee Stock Option (right to buy) | \$29.89 | 12/04/2019 | | M | | | 3,700 | (9) | 02/26/2028 | Common Stock | 3,700 | \$0 | 33,307 | D | |

Explanation of Responses:

- The sales reported in this Form 4 were effected pursuant to a Rule 10b5-1 trading plan adopted by the reporting person on March 4, 2019.
- The reported sales were to cover taxes upon the vesting of restricted stock units.
- The price reported in Column 4 is a weighted average price. These shares were sold in multiple transactions at prices ranging from \$67.03 to \$67.42, inclusive. The reporting person undertakes to provide Five9, Inc., any security holder of Five9, Inc., or the staff of the Securities and Exchange Commission, upon request, full information regarding the number of shares sold at each separate price within the ranges set forth in this footnote.
- The price reported in Column 4 is a weighted average price. These shares were sold in multiple transactions at prices ranging from \$66.85 to \$67.76, inclusive. The reporting person undertakes to provide Five9, Inc., any security holder of Five9, Inc., or the staff of the Securities and Exchange Commission, upon request, full information regarding the number of shares sold at each separate price within the ranges set forth in this footnote.
- The price reported in Column 4 is a weighted average price. These shares were sold in multiple transactions at prices ranging from \$67.88 to \$68.08, inclusive. The reporting person undertakes to provide Five9, Inc., any security holder of Five9, Inc., or the staff of the Securities and Exchange Commission, upon request, full information regarding the number of shares sold at each separate price within the

ranges set forth in this footnote.

6. The price reported in Column 4 is a weighted average price. These shares were sold in multiple transactions at prices ranging from \$66.40 to \$67.03, inclusive. The reporting person undertakes to provide Five9, Inc., any security holder of Five9, Inc., or the staff of the Securities and Exchange Commission, upon request, full information regarding the number of shares sold at each separate price within the ranges set forth in this footnote.

7. The option vests in 48 equal monthly installments beginning on the one month anniversary of February 18, 2016.

8. The option vests in 48 equal monthly installments beginning on the one month anniversary of February 23, 2017.

9. The option vests in 48 equal monthly installments beginning on the one month anniversary of February 26, 2018.

Remarks:

/s/ David Hill, attorney-in-fact 12/06/2019

** Signature of Reporting Person Date

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

* If the form is filed by more than one reporting person, see Instruction 4 (b)(v).

** Intentional misstatements or omissions of facts constitute Federal Criminal Violations See 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, see Instruction 6 for procedure.

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