



October 23, 2017

Five9 Named a Leader in the Gartner Magic Quadrant for Contact Center as a Service, North America for Third Consecutive Year

Five9 Positioned Highest in Ability to Execute

SAN RAMON, Calif.--(BUSINESS WIRE)-- [Five9, Inc.](#) (NASDAQ: FIVN), a leading provider of cloud-based software for the enterprise contact center market, has been recognized as a Leader and positioned highest for its ability to execute for the third year in a row in the October [2017 Gartner Magic Quadrant for Contact Center as a Service, North America](#).

"We are honored that Gartner has positioned Five9 as a Leader, for the third year in a row. We believe that Gartner's Magic Quadrant is of vital importance to contact center decision makers, helping them understand the market and choose the right provider to deliver on their customer experience vision. In our opinion, our continued recognition as a Leader reinforces the value we bring to our enterprise customers. Enterprises need to know that their cloud contact center software provider is a trusted partner that delivers secure, reliable and innovative solutions, with a compelling vision for the future," said Mike Burkland, President and CEO, Five9.

Source: Gartner, Inc.: [Magic Quadrant for Contact Center as a Service, North America](#), Drew Kraus, Steve Blood, Daniel O'Connell, Simon Harrison, 18 October 2017

Gartner Disclaimer:

Gartner does not endorse any vendor, product or service depicted in its research publications, and does not advise technology users to select only those vendors with the highest ratings or other designation. Gartner research publications consist of the opinions of Gartner's research organization and should not be construed as statements of fact. Gartner disclaims all warranties, expressed or implied, with respect to this research, including any warranties of merchantability or fitness for a particular purpose.

About Five9:

Five9 is a leading provider of cloud software for the enterprise contact center market, bringing the power of the cloud to thousands of customers and facilitating more than three billion customer interactions annually. Since 2001, Five9 has led the cloud revolution in contact centers, helping organizations transition from legacy premise-based solutions to the cloud. Five9 provides businesses with cloud contact center software that is reliable, secure, compliant and scalable, which is designed to create exceptional customer experiences, increase agent productivity and deliver tangible business results. For more information visit www.five9.com.

Engage with us [@Five9](#), [LinkedIn](#), [Facebook](#), [Blog](#).

View source version on [businesswire.com](http://www.businesswire.com): <http://www.businesswire.com/news/home/20171023005326/en/>

Five9
Gabrielle Targosz, 925-403-1199
Gabrielle.Targosz@five9.com
or
SHIFT Communications for Five9
Leslie Clavin, 415-591-8440
Five9PR@shiftcomm.com

Source: Five9, Inc.

News Provided by Acquire Media