



Five9 Named 2015 Stratus Award Finalist for Software-as-a-Service

Business Intelligence Group Recognizes Five9 Freedom Release as Innovative Cloud Offering

SAN RAMON, Calif.--(BUSINESS WIRE)-- [Five9](#) (NASDAQ:FIVN), a leading provider of cloud contact center software, today announced that the Freedom Release of its flagship software solution has been named a 2015 Stratus Awards Finalist. The Stratus Awards recognize those companies innovating in the cloud and providing offerings that are truly differentiated in the market.

"Many contact centers today have cobbled together on-premise solutions that are ineffective and time-constraining, negatively impacting customer satisfaction," said Liz Osborn, Vice President of Product and Solution Marketing, Five9. "With the Five9 Freedom Release we've solved these problems by simplifying the tools agents use to provide a better customer experience. We are thrilled to have been recognized by the Business Intelligence Group as a leader in providing companies with innovative cloud solutions, and look forward to continuing to empower companies to focus on what they do best - running their businesses."

Five9 launched [Freedom](#), its latest cloud software release that offers a completely redesigned agent desktop application, in May 2015. The interface offers a fresh experience for Five9 users and is designed to dramatically improve agent productivity, effectiveness and satisfaction, directly impacting the customer experience and the company's bottom line.

"There were many great submissions for the 2015 Stratus Awards and we are pleased to share that Five9 is a Finalist," said Russ Fordyce, Managing Director, Business Intelligence Group. "It is clear that the performance and innovation of Five9 has helped to accelerate the adoption of cloud technology in the ever changing contact center industry. Congratulations to the entire team."

Sponsored by the Business Intelligence Group, each nomination is scored using a proprietary statistical methodology and evaluated by more than 20 practicing experts across the globe.

Additional Information

Learn more about the [Freedom Release](#), the latest in agent focused cloud contact center software from Five9.

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About Five9

Five9 is a leading provider of cloud contact center software, bringing the power of the cloud to thousands of customers and facilitating more than three billion customer interactions annually. Since 2001, Five9 has led the cloud revolution in contact centers, helping organizations of every size transition from premise-based solutions to the cloud. Five9 provides businesses secure, reliable, scalable cloud contact center software to create exceptional customer experiences, increase agent productivity and deliver tangible business results. For more information visit www.five9.com.

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