UNITED STATES SECURITIES AND EXCHANGE COMMISSION

WASHINGTON, D.C. 20549

FORM 8-K

CURRENT REPORT

Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

Date of Report (Date of earliest event reported): April 1, 2020

FIVE9, INC.

(Exact name of Registrant as specified in its charter)

Delaware

(State or other jurisdiction of incorporation)

001-36383

(Commission File No.)

94-3394123 (I.R.S. Employer Identification No.)

Bishop Ranch 8 4000 Executive Parkway, Suite 400 San Ramon, CA 94583 (Address of Principal Executive Offices) (Zip Code)

Registrant's telephone number, including area code: (925) 201-2000

Not Applicable

(Former name or former address if changed since last report)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:

Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)

□ Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)

Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))

Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

	Securities registered pursuant to Section 12(b) of the Act:	
Title of Each Class	Trading Symbol(s)	Name of Each Exchange on Which Registered
Common stock, par value \$0.001 per share	FIVN	The NASDAQ Global Market

Indicated by check mark whether the registrant is an emerging growth company as defined in Rule 405 of the Securities Act of 1933 (§230.405 of this chapter) or Rule 12b-2 of the Securities Exchange Act of 1934 (§240.12b-2 of this chapter).

Emerging Growth Company \Box

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Item 2.01 Completion of Acquisition or Disposition of Assets.

On April 1, 2020, Five9, Inc. (the "Company") completed its acquisition of all of the outstanding shares of Virtual Observer, formerly known as Coordinated Systems, Inc., for cash consideration of \$32 million, subject to adjustment, pursuant to a stock purchase agreement (the "Acquisition Agreement") by and among the Company and Robert H. Hutcheon, David R. Brower and Daniel J. McGrail (collectively, the "Sellers") dated January 15, 2020. This acquisition is intended to expand the Company's portfolio to include a cloud-based and integrated Worforce Optimization ("WFO") offering as a complement to its ongoing strategic partnerships with leading WFO providers.

Item 9.01 Financial Statements an Exhibits.

(d) Exhibits

Exhibit No.	Description	
104	The cover page from this Current Report on Form 8-K, formatted in Inline XBRL	

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

FIVE9, INC.

By:

Date: April 6, 2020

/s/ Barry Zwarenstein

Barry Zwarenstein Chief Financial Officer